MC20120902-26139 -- Public Health - Chat /Text Qualitative Research Intern

Organization: PPFA - Planned Parenthood Federation of America

Planned Parenthood Federation of America is the nation's leading women's health care provider, educator and advocate, serving women, men, teens and families. For more than 90 years, PPFA has done more than any other organization in the United States to improve women's health and safety, prevent unintended pregnancies and advance the right and ability of individuals and families to make informed and responsible choices.

The Education division seeks an intern to assist in conducting a qualitative analysis of the chat/text program, in which trained agents answer user questions about STI testing, pregnancy testing, emergency contraception, and abortion via chat or text.

Duties and Responsibilities:

- Develop research questions and a codebook to examine relevant themes in chat/text transcripts;
- Code a selection of chat/text transcripts and identify key findings related to the research questions;
- Summarize findings in a written report, including recommendations that inform the design of the chat/text program or the quantitative evaluation plan for the program.

Position Requirements:

Education: Must be a current MPH candidate with a bachelor degree in public health, health education, or a related field.

Type of Experience: Coursework or professional experience in qualitative research and/or using qualitative methods for program evaluation required; experience in sexual and reproductive health programming and/or health education preferred.

Years of Experience: Two years experience in public health, research, program evaluation, health education, or a related field.

Skills or Related Knowledge: Qualitative research skills, including writing research questions, developing a codebook, coding qualitative data, and summarizing qualitative results; knowledge of sexual and reproductive health topics.

Length of Internship/Hours Required:

10-week internship, beginning in early June (exact dates to be determined by the intern and supervisor); 3 days per week.

This internship will be compensated at an hourly rate.

Planned Parenthood Federation of America is an equal employment opportunity employer and is committed to maintaining a non-discriminatory work environment. Planned Parenthood of America does not discriminate against any employee or applicant for employment on the basis of race, color, religion, sex, national origin, age, disability, veteran status, marital status, sexual orientation, or any other characteristic protected by applicable law. Planned Parenthood Federation of America is committed to creating a dynamic work environment that values team work, collaboration, creativity, and building a diverse team.